

DISLEY PARISH COUNCIL
21 NOV 2019



Post Office Limited
Post Office Customer Support Centre
Finsbury Dials
20 Finsbury Street
LONDON
EC2Y 9AQ

Our reference: CAS-1030881-P5H7M0

CLlr Jackie Pattison
Disley Community Centre
Off Buxton Old Road
Disley
Cheshire
SK12 2BB

18 November 2019

Dear Cllr Pattison

Re: Disley Post Office and Sorting Office, 26 Market Street, Disley, SK12 2RY

Thank you for your further letter of 1 November with your query and we are happy for you to publish the below response for our customers in the area to read.

Royal Mail have announced the withdrawal of the sorting office facility in Disley. This is a decision made by Royal Mail who provide mail delivery services to the local area. Disley Post Office is a separate service and remains open for business.

Post Office are committed to retaining a local branch and Disley Post Office is open for all services including bill payment, cash withdrawals, foreign currency, postage, home shopping collections and returns.

Customers can continue to collect their mail from Disley Post Office using the Local Collect service and when Royal Mail leaves a card to collect undelivered mail.

I hope this will help to reassure our customers in the area, that Post Office services will continue in Disley.

Yours sincerely

A handwritten signature in black ink, appearing to read "Kelly Innes".

Kelly Innes
Office of the Group Chief Executive
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@postofficenews

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